

EXTERIOR SHUTTERS: LIMITED LIFETIME WARRANTY

WOOD SHUTTERS

Perfect Shutters, Inc. warrants our woodshutters to be free of manufacturers defects in material and workmanship for 1 (one) year from date of sale. Any post delivery modifications will void this warranty. This warranty is non-transferable. Coverage terminates if you sell or otherwise transfer the shutters ownership.

Common Occurrences in Wood Shutters (Not Considered Defects)(Not Limited to Examples Below)

- Minor imperfections or blemishes
- Hairline or edge cracks
- Exposed bare or primed wood caused by expansion, contraction or shifting of wood
- Minor warping/bowing

Painting: Paint, if painted by the manufacturer, is warranted one year from purchase not to peel or flake. Fading is normal and is not covered by warranty.

Any claims under this warranty must be made in writing to:

Perfect Shutters, Inc.
Attn: Warranty Dept
12213 Hwy. 173
Hebron, IL 60034

All claims must be accompanied by proof of purchase together with the owner's name, address, telephone number, and brief description of the problem. In order to honor warranty, the customer must comply with reasonable manufacturer requests in order to determine cause of problem. This warranty gives you specific legal rights and you may also have other rights which vary from state.

In the event of defect (as described above) Perfect Shutters, Inc. should first be given reasonable opportunity to determine its possible responsibility prior to any repairs or replacements being made and the defective shutters must be returned to Perfect Shutters, Inc. PREPAID. Upon receipt and at its option, Perfect Shutters, Inc. will repair or replace the defective shutters and return the repaired or replaced shutters to the claimant.

<u>Perfect Shutters, Inc. is not responsible for any costs or expenses incurred in the removal or re-installation of its product nor is it responsible for any inconvenience, commercial loss, incidental or consequential damages.</u> Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you. This warranty does not cover damages or defects caused by product misuse or abuse, improper installation, fire, weathering, or acts of God such as hurricanes, tornadoes, or hailstorms.

For Inquiries, Please Call (800) 548-3336